

WEISS Spindle Solutions

Repair & Service

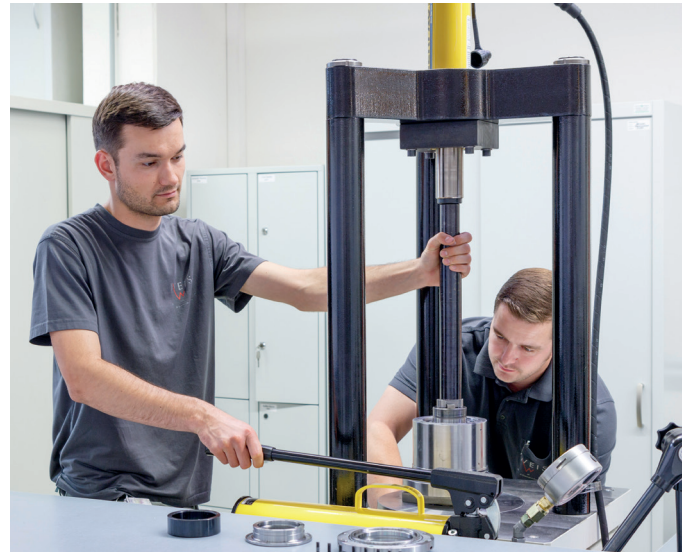
Version 11.0

| WEISS Spindle Solutions

Worldwide spindle service - on fair terms



Thorough initial inspection forms the basis for all corrective maintenance



Careful disassembly of the spindle unit ensures cost-effective corrective maintenance

Portfolio

All elements of the WEISS product range will be discussed, coordinated and offered individually with the customer.

Repair and maintenance

- of **WEISS produced spindle units** with standardized processes for maximum technical and economical benefit
- of **spindle units from other producers**
 - design analysis based on WEISS design guidelines
 - development of technical alternatives
 - production according to WEISS standard processes
 - warranty conditions such as WEISS spindles

Optimization, modernization and retrofit of WEISS produced spindle units and spindle units from other producers

- analysis of customer needs
- make up general product enhancements towards original design
- optimization based on field experience
- optimization based on individual process requirements of end user

On site service

- commissioning
- troubleshooting
- small repairs
- diagnostics of bearing condition
- optimization of overall vibration condition

Supply of spare parts

- usage of original spare parts
- stocking of standard parts, e.g. bearings, clamping systems, rotary unions
- stocking of specific parts
 - also for spindle units from other producers
 - individually according to service agreement

Service agreements

Individual customer service agreements ensure high machine availability

- minimal clarification effort
- predictable corrective maintenance costs
- available spare parts
- shorter delivery times
- less downtime



The **damage report** provides our customers with valuable details and a list of required new parts and labor



Machining of parts is carried out with maximum precision



Spindle assembly requires great care and much experience

Service pool

Repaired spindles on stock - according to service agreement. This service is only available to German customers.

Technical Support

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Training

Increasing machine availability/ efficiency by individual trainings

- storage, startup and operation of spindle units
- maintenance
- small repairs
- optimization



The **acceptance test** includes a review of the standard and of the essential criteria for customer use



WEISS spindle service on site - not just locally, but worldwide: quick help for optimal operation

| WEISS Spindle Solutions

Worldwide spindle service - on fair terms

WEISS spindle service means quality workmanship in experienced hands. With more than 3,500 repairs per year on our own and spindle units from other producers, more than 600 machine tools manufacturer and end users Worldwide already rely on the experience and efficiency of our experts.



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